

Privacy Policy

Effective Date: 02/26/2025

1. Introduction

Welcome to the Mailbotix platform ("Company," "we," "our," "us"). We are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our software-as-a-service (SaaS) platform (the "Service"). By using the Service, you agree to the terms of this Privacy Policy.

2. Information We Collect

- **Personal Information:** Name, email address, billing details, and other contact information.
- **Account Information:** Username, password, and user preferences.
- **Customer Content:** Data and files uploaded, processed, or created through the Service or any linked third-party data sent to our Service.
- **Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to enhance user experience and analyze trends.

3. How We Use Your Information

- Provide, operate, and maintain our Service.
- Improve, personalize, and expand our Service.
- Process transactions and send related information.
- Communicate with you, including customer support and promotional content.
- Ensure security and prevent fraud.
- Comply with legal obligations.

4. How We Share Your Information

- **Service Providers:** Third-party vendors who assist in operating our Service.
- **Legal Authorities:** When required by law or to protect our rights.
- **Business Transfers:** In connection with mergers, acquisitions, or asset sales.

5. Data Retention and Security

We retain your information indefinitely unless you request its removal. If you opt to have your data removed, we will process the request and delete your information within 30 days. Sensitive information, such as personally identifiable information (PII), is removed from all stored data to enhance privacy protection. Additionally, all data is encrypted at rest

using industry-standard encryption protocols to ensure security. We implement industry-standard security measures to protect your data but cannot guarantee absolute security.

6. Your Rights and Choices

Depending on your location, you may have rights regarding your personal information, including:

- Accessing, updating, or deleting your data.
- Opting out of marketing communications.
- Restricting or objecting to data processing.

To exercise your rights, contact us at contact@mailbotix.app (<mailto:contact@mailbotix.app>).

7. Third-Party Links and Services

Our Service may contain links to third-party websites. We are not responsible for their privacy practices. We encourage you to review their policies before sharing any information.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes by posting the updated policy on our website and revising the effective date.

9. Contact Us

If you have any questions about this Privacy Policy, please contact us at:

Mailbotix

contact@mailbotix.app (<mailto:contact@mailbotix.app>).